

Mrs A Personalised
Address line 1
Address line 1
Address line 1
Address line 1
ABC 123
XXXXXXXXXXXXXXXX

**EVERY MEMBER
MAKES A
DIFFERENCE.**

Dear <Personalised>,

I'd like to thank you for being a member of Diabetes UK. With your support, we have achieved so much over the last year. For example in 2011 we awarded £6 million to 49 new research projects that will make a real difference to the lives of people affected by all types of diabetes. For more information on any of the research we fund please visit our website at www.diabetes.org.uk/research

I'm asking you to please continue your support and renew your membership today by simply completing and returning the form opposite in the Freepost envelope enclosed, or by calling 0845 123 2399. Alternatively go online at www.diabetes.org.uk/renew enter your activation code <activationcode> and follow the instructions.

Have you considered paying monthly by direct debit? This is a simple way of continuing your membership and spreading the cost over the year. It couldn't be easier, simply select the Monthly by Direct debit option opposite and complete the form overleaf.

Renewing your membership really makes a difference, renew today and help us to make this year our best year yet. We really couldn't do it without your help. Thank you for continuing to support Diabetes UK. I look forward to keeping you up to date with the difference your membership is making.

Yours sincerely,



Lorraine Felice
Supporting Membership Renewals Manager

If you would like this letter in larger print, please call our Supporter Services on 0845 123 2399.

Macleod House
10 Parkway
London NW1 7AA

Tel 020 7424 1000

Email info@diabetes.org.uk
Website www.diabetes.org.uk

 www.facebook.com/DiabetesUK

 @diabetesuk



**ABOUT YOU
AND YOUR
MEMBERSHIP.**

Please check your details below and amend or add as necessary. Once completed please return to:

**Freepost RRAE-GZGJ-HALU,
Diabetes UK, Northampton,
NN3 6DF**

Mrs A Personalised
Address line 1
Address line 1
Address line 1
Address line 1
ABC 123
XXXXXXXXXXXXXXXX

* Any medical information you provide will give consent for Diabetes UK to provide you with services and correspondence appropriate for you.

**RENEW YOUR
MEMBERSHIP
TODAY**

Renewal date <XXXXXX>

Date of birth _____

Diabetes type* :

Type 1 Type 2 Unsure

don't have Diabetes

Telephone no. _____

Email _____

Your current Membership is: Individual Supporting Membership

Your current Membership Donation is: £10.50 annually

Your Activation Code/Username: AVB2345 or janedoe

Supporting Member No.
1234

4

Source code
DIABET01

Please choose your membership type

Individual Supporting Member

Family Supporting Member

(Please add up to four additional family members on the panel overleaf)

Please choose your membership amount

Monthly by Direct Debit (Suggested amounts):

£1.50 £2.00 £3.00 **OR** £ _____

Annual by Direct Debit/cheque/credit or debit card (Suggested amounts):

£18.00 £24.00 £36.00 **OR** £ _____

By supporting us as a member, you are helping us to help all those affected by diabetes, and contributing to the impact of our work as we campaign to improve the quality of diabetes care across the UK's health services.

With you on board, we are stronger than ever.

PLEASE COMPLETE THE RELEVANT PAYMENT DETAILS OVERLEAF



HOW WOULD YOU LIKE TO PAY?

Remember, Direct Debit is an easy way to pay – just complete this form and return it with your payment

DIABETES UK
CARE. CONNECT. CAMPAIGN.

Instruction to your Bank or Building Society to pay by Direct Debit



Please complete the entire form in black ink with block capitals and send to: Freepost RRAE-GZGJ-HALU, Diabetes UK, Northampton, NN3 6DF.

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

Address _____

Postcode _____

Service user No. **7 5 4 7 5 9**

Reference Number

Instruction to your Bank or Building Society

Please pay Diabetes UK Direct Debits from the account detailed on this instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Diabetes UK and, if so, details will be passed electronically to my Bank/Building Society.

Name(s) of Account Holder(s)

Account Number

Sort code

____ - ____ - ____

Signature(s) _____

Date / / _____

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

Alternatively, if you'd rather pay by credit/debit card or cheque/postal order, complete one of the boxes below.

Payment by credit/debit card

Please deduct the amount as instructed overleaf. Commencing immediately until further notice.

from my Visa Mastercard Delta Maestro account*

Card no. _____ *Maestro only

Expiry date **MMYY** Start date **MMYY** Maestro issue no. _____

Payment by cheque/postal order.

I enclose a cheque/postal order for the total of £ _____

Please pay to **Diabetes UK. Please do not send cash.**

Please tick this box if you would like to receive an acknowledgement.

Diabetes UK takes data protection very seriously. We promise we will not pass your details on to other organisations. If you do not wish to receive further communications from Diabetes UK about our work and that of our trading company, please tick the box.

ADDITIONAL FAMILY MEMBERS

IF YOU ARE CHANGING TO A FAMILY MEMBERSHIP PLEASE ADD YOUR ADDITIONAL FAMILY MEMBERS HERE.

Title _____ D.O.B _____ Title _____ D.O.B _____

Forename _____ Forename _____

Surname _____ Surname _____

Title _____ D.O.B _____ Title _____ D.O.B _____

Forename _____ Forename _____

Surname _____ Surname _____

date of birth is required for under 18 year olds

giftaid it

Gift Aid makes every £1 you give worth 25 pence more at no extra cost to you..

By ticking the box I confirm that I am a UK taxpayer and wish all my donations to Diabetes UK, for the past 4 years until further notice, to be treated as Gift Aid donations. I have paid or will pay an amount of income tax or capital gains for each tax year (6 April to 5 April) that is at least equal to the amount all the charities and Community Amateur Sports Clubs will claim on my donations to them for that tax year. VAT, Council Tax and other taxes do not qualify.

Date: _____

Please notify us if you no longer pay sufficient tax on your income and/or capital gains or want to cancel this declaration,

WITH YOU ON OUR SIDE, WE'LL BE STRONGER THAN EVER

HELP US REMAIN A POWERFUL FORCE FOR CHANGE WHILE YOU CONTINUE TO ENJOY...

- Regular issues of our magazine *balance*
- Access to trained counsellors on the Diabetes UK Careline
- Unique financial products
- Access to local support groups
- Campaigning on your behalf for improved services and care.

Diabetes UK – over 300,000 supporters helping to make a difference to people affected by diabetes.



LEGACIES A GIFT IN YOUR WILL.

Diabetes UK produces a free will guide to help supporters who are thinking of writing or changing their will to support Diabetes UK.

For more information visit www.diabetes.org.uk/legacies or email us at legacies@diabetes.org.uk

DIRECT DEBIT GUARANTEE.



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Diabetes UK will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Diabetes UK to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Diabetes UK or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when Diabetes UK asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

EVERY MEMBER MAKES A DIFFERENCE.

We are a committed community of 300,000 supporters nationwide: people with diabetes, their friends, family and volunteers. You are at the heart of what we do, supporting each other and sharing experiences.

TOGETHER WE MAKE VITAL RESEARCH POSSIBLE.

You help make us one of the country's largest funders of groundbreaking research into the causes, prevention and treatment of diabetes. Last year we made 49 new research awards with a combined value of £6 million. None of this would be possible without the contribution and help of our supporting members.



KEEPING YOU INFORMED.

Diabetes UK produces a variety of publications and whatever your experiences with diabetes we're on hand with information that's relevant to you. We produce information for people from different communities, for carers and families and for healthcare professionals to make sure that you and all the people around you have the information you need.

OUR VOICE CANNOT BE IGNORED.

We want to make sure that everyone with diabetes receives treatment and care, regardless of age, postcode or type of diabetes. That's why we are working hard to raise awareness and campaign for better care and services for all. Each member makes our campaigning voice even louder.

SOME USEFUL NUMBERS
SUPPORTER SERVICES
0845 123 2399
DIABETES UK CARELINE
0845 120 2960