

**Disabled Motoring UK**  
National Headquarters  
Ashwellthorpe  
Norwich  
NR16 1EX

T **01508 489449**  
E **info@disabledmotoring.org**  
W **www.disabledmotoring.org**

Patron: Earl of Snowdon GCV0

Registered Office: as above | Registered Charity no: 1111826  
Registered in England & Wales no: 5382417 | Limited Liability

Dear Member,

## In 2012, you helped us to raise over £7,000 to enable us to set up the PIP Advice Line.

The advice line has been running since January this year, and has helped many members through the transition from Disability Living Allowance to Personal independence Payments. However, the money raised covers a quarter of the running costs for the PIP Advice Line, and we anticipate demand to increase steeply throughout the year. PIP is now implemented in most of the North West and North East of England, and will be rolled out across the UK from October 2013.

### What does the PIP Advice Line do?

The Advice Line is answered by fully trained staff. We have maintained close links with the Department of Work and Pensions (DWP) to ensure that we receive the most up to date information so that we can ensure that members receive the best advice. The Advice Line is exclusively for use of members, unlike our general Enquiry Line. We have made this decision in order to make sure that our members can receive unrestricted access to this service.

### What can I expect if I call the PIP Advice Line?

When you call the Advice Line, you will be asked for your membership number to verify that you are entitled to use the service. The staff member will then ask you if you currently receive DLA. It would be handy if you have any relevant correspondence from the DWP close to hand when you call. If necessary, you will then receive guidance on how best to fill in your PIP form and what to do should you be invited for a PIP assessment. All calls are confidential.

Continued overleaf...

Please fill in the form and return to Freepost RSRL-KAJL-YJCB, National Headquarters, Disabled Motoring UK, Ashwellthorpe NORWICH NR16 1EX.. No stamp is required but if you choose to use one it will save the Charity the cost.

## I would like to support the DMUK PIP helpline as follows:

Direct Debit (overleaf)       Debit/Credit Card (below)       Cheque/Postal Order

Name:

Address:

**Credit Card** - Please charge my card  £

Type of Card:     Visa     Mastercard     Electron     Maestro     CAF

Card Number:   

Start Date:      /      Expiry Date:      /      Issue No.

Security No.          Signature:

### Gift Aid declaration for past, present & future donations

*giftaid it*

Please treat as Gift Aid donations all qualifying gifts of money made  today     in the past 4 years     in the future

I confirm I have paid or will pay an amount of Income Tax and/or Capital Gains Tax for each tax year (6 April to 5 April) that is at least equal to the amount of tax that all the charities or Community Amateur Sports Clubs (CASCs) that I donate to will reclaim on my gifts for that tax year. I understand that other taxes such as VAT and Council Tax do not qualify. I understand the charity will reclaim 28p of tax on every £1 that I gave up to 5 April 2008 and will reclaim 25p of tax on every £1 that I give on or after 6 April 2008.

**Please notify the DMUK if you:** • Want to cancel this declaration • Change your name or home address • No longer pay sufficient tax on your income and/or capital gains. If you pay Income Tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your Self Assessment tax return or ask HM Revenue and Customs to adjust your tax code.

## Why is the membership being asked to help fund this?

Disabled Motoring UK is a Charity with no government funding. As you can appreciate, setting up and then running a new Advice Line takes time and money. For the majority of our income we rely on the generous support of our members. Now that we've set up the line, we need to divert staff resources to run the Advice Line, and that unfortunately incurs a cost and if demand significantly rises, we may need to invest further resources in staffing levels.

## What can I do?

At the bottom of the page you will find a reply slip. It's most cost effective for the charity if you set up a monthly direct debit, but there are other ways to contribute if you so wish. If you are able to spare just £3 a month it would help us enormously. Once you've filled in the slip, please put it in an envelope and send it to the address printed on the slip (no stamp is required).

## What if I can't afford to help?

That's perfectly fine; we realise that times are tough for everyone, and that not all our members will feel able or willing to support the Advice Line. There are still plenty of other ways that you can support Disabled Motoring UK, such as through the Draws or the 100 Club.

## What happens if not enough funds are raised?

We are committed to serving the needs and best interests of our membership. We will still endeavour to support our members that are worried about PIP as best we can.

Thank you for your time. I hope that you can find a way to help us and your fellow members.

Kind Regards,



Graham Footer  
Chief Executive Officer

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Disabled Motoring UK will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Disabled Motoring UK to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Disabled Motoring UK or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Disabled Motoring UK asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



## Instructions to your Bank/Building Society to pay by Direct Debit

Please fill in the whole form and send it to us at:  
Freepost RSRL-KAJL-YJCB, National Headquarters,  
Disabled Motoring UK, Ashwellthorpe NORWICH NR16 1EX.



Service User Number 4 1 1 5 0 3

### 1 Name and address of your Bank or Building Society

To: The Manager
Bank/Building Society
Address
Postcode

### 2 Name of account holder(s)

### 3 Branch sort code

 -  - 

### 4 Bank/Building Society account number

### 5 The amount you would like to pay and how often

Amount £	Frequency Monthly
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### 6 Reference number (please put your membership number here)

### 7 Instructions

Please pay Disabled Motoring UK Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit guarantee. I understand that this instruction may remain with Disabled Motoring UK and if so, details will be passed electronically to my Bank/Building Society.

Signature

Date