

gvs
ASSIST

café
ASSIST

cool
ASSIST

vend
ASSIST

Your Feedback Counts

Your Feedback counts

Call Reference



GVS Assist are committed to the continual monitoring and improvement of the services we offer to our clients. Recently one of our equipment engineers has made a visit to your site. We are conducting a very short survey, which will take no longer than 1 minute, and your response would be appreciated, to inform us of our performance and your overall experience. All completed surveys will be entered into our prize draw to win £30 Amazon voucher!

How would you rate the time taken for your call to be answered by a call handler?

Excellent Good Satisfactory Poor Very Poor

How would you rate the helpfulness of the call handler you spoke to?

Excellent Good Satisfactory Poor Very Poor

How would you rate the professionalism and efficiency of the engineer?

Excellent Good Satisfactory Poor Very Poor

How would you rate the knowledge of the engineer to repair your equipment?

Excellent Good Satisfactory Poor Very Poor

Did the engineer repair the problem to your satisfaction?

Excellent Good Satisfactory Poor Very Poor

Are there any further comments you would like to make?

Thank you so much in advance for your participation!

GVS Assist