

Welcome to Café Assist

0845 5040 490

café
ASSIST

Who We Are

Café Assist is the specialist espresso division of GVS Assist - the UK's largest provider of technical support to the FMCG sector.

Through our parent company, we have been providing complete technical support to our clients since the 1920's.

Café Assist services espresso machines across a number of industries, we take pride in how we deal with our customers, and yours.

Our technical expertise ensures that both you and your clients are in the best hands possible.



Truly National Service Coverage

Via a network of more than 150 of our very own field-based engineers and 80 support staff, we provide a truly national coverage throughout the UK.

We have extensive capabilities, both field and Head Office based to provide a complete support package across logistics, PDI, field engineering, refurbishment and management information.

We have two large warehouse facilities in the UK, enabling us to get stock to all areas of the UK easily and allowing us to hold storage ready for immediate despatch.

Selecting the Right Partner for your Business is Key

Ensuring your service partner can support you across all aspects of your business gives you the confidence to relax knowing your customers are being looked after. Café Assist believes in taking your customer support to a new dimension.

Whether it is out in the field or within our technical facility, the attention to detail given when repairing equipment is of prime importance to us. Our capabilities cover a broad range of manufacturers, equipment types and specialist areas such as high pressure systems and specific espresso equipment.

www.cafeassist.co.uk

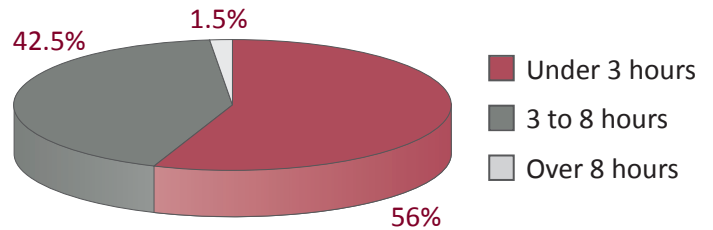
Independence

We pride ourselves in being truly independent – our only focus is on ensuring your equipment is in perfect condition at all times. This freedom from machine manufacturers leaves you free to choose a range of equipment and coffee that is right for you and your market. As experts in our field we are of course able to advise you if you wish.

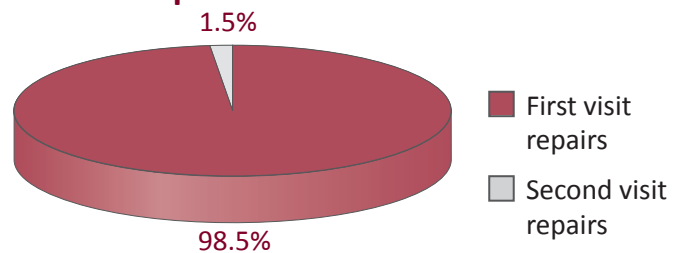
We have a huge depth of experience. Our team will work closely with many of the equipment manufacturers, to enable us to work closely with you. So, whatever your requirement we can provide a viable, cost effective and bespoke package that is right for you. As our customer, our goal is to help you serve your customers better.



Response Times



Repair Rates



Environment

All Café Assist supplied equipment can be filled with Fairtrade products. The Fairtrade mark is an independent consumer label which appears on products as an assurance that disadvantaged producers in the developing world are getting a better financial deal.

GVS is a major supplier with a number of coffee products, including Kenco who produce Rainforest Alliance coffee, which can be used in all Café Assist equipment.



A few of the Manufacturers we Support:

LA CIBALI

Saeco

GAGGIA

FRANKE

NECTA

N&W

ETNA
VENDING TECHNOLOGIES

Contact Us

If you would like to know more,
please call us on **0845 5040 490** or visit:

www.cafeassist.co.uk