

Welcome to Cool Assist



0845 5040 490

Who We Are

Cool Assist is your one-stop, quality solution for all your cooler servicing and repair requirements.

Through our parent company, GVS Assist, we have provided complete technical support to our clients since the 1920's.

Cool Assist offers quality service and maintenance for all types of cooler cabinets and dairy decks, including the industry's top machine manufacturers.

Our technical expertise ensures that both you and your clients are in the best hands possible.

We are proud holders of the ISO 9001 Quality Management Standard.



Independence

At Cool Assist we pride ourselves in being truly independent – our only focus is on ensuring that your equipment is in perfect condition at all times. This freedom from machine manufacturers leaves you free to choose a range of equipment that's right for you and your market. As experts in our field we are of course able to advise you if you wish.

We have a huge depth of experience. Our team will work closely with many of the equipment manufacturers to enable us to work closely with you. So, whatever your requirement, we can provide a viable, cost effective and bespoke package that is right for you. As our customer, our goal is to help you serve your customers better.



Environment

Cool Assist has a significant number of dual-fuel cars in its fleet.

We promote machines from manufacturers who have the ISO 14001 accreditation.

Cool Assist is fully WEEE compliant for the collection and disposal of machines, including refrigerant gases.



Selecting the Right Partner for your Business is Key

Ensuring that your service partner can support you across all aspects of your business gives you the confidence to relax in the knowledge that your customers are being looked after. Cool Assist believes in taking your customer support to a new dimension.

Whether it is out in the field or within our technical facility, the attention to detail given when repairing equipment is of prime importance to us. Our capabilities cover a broad range of manufacturers, equipment types and specialist areas.

COOL
ASSIST



Truly National Service Coverage

Via a network of more than 150 of our very own field-based engineers and 80 support staff, we provide a truly national coverage throughout the UK.

We have extensive capabilities, both field and Head Office based to provide a complete support package across logistics, PDI, field engineering, refurbishment and management information.

We have two large warehouse facilities in the UK, enabling us to get stock to all areas of the UK easily and allowing us to hold storage ready for immediate despatch.



Some of the Manufacturers we Support:



COLD
ENGINEERING
TECFRIGO



Contact Us

For a free site survey, or simply for some advice, please call us on **0845 5040 490** or visit:

www.gvs.co.uk